

**Sumter County Correctional Institution 346 McMath Mill Road  
Americus, GA 31719**

**Frequently Asked Questions:**

**When is offender visitation?**

Visitation for offenders is on Saturdays, Sundays and county observed holidays from 9:00 a.m. - 1:00 p.m.

**The rules for visitors are as follows:**

1. No weapons, drugs or contraband allowed. Violators may be prosecuted.
2. All visitors must be on offenders' approved visitation list.
3. Each visitor age 16 or older must have proper identification.
4. Each visitor 16 years of age or younger MUST be accompanied by an adult on your visitation list.
5. Visitors may visit ONLY the offenders on whose visiting list they appear.
6. All visitors and their vehicles are subject to search at any time.
7. No food, drinks or tobacco products may be brought into the facility by a visitor.
8. Visitors are allowed to bring up to \$40.00 (coins only) which must be in a clear plastic bag.
9. Food and drinks are available at vending machines located in visitation area.
10. Children are to be under the supervision of an adult at all times.
11. No items of any kind can be brought in to an offender during visitation.
12. Visitors must wear proper clothing into our facility to visit an offender. This means no shorts except for children 12 years or younger, no halter tops, tube tops, sleeveless tops, midriff tops, tank tops, see through clothing, or dresses shorter than two inches above the knee. Also, proper undergarments must always be worn. It is YOUR responsibility to dress properly for visits with your loved one.

**Influenza Season 2018- May 2019**

Do not visit the facility if you have had influenza-like illness within the last 7 days. Visitors will be asked to sign an "Attestation of No Known Illness" and will be required to wash hands with soap and water, prior to entering the

visitation area. Visits will not to be allowed without signed attestation or observed handwashing.

***A complete set of visitation rules are posted on our bulletin board in the visitation room.***

***How do I send money to my loved one in your facility?***

1. **Mail:** The offender may receive certified money orders (**unlimited amount**) from those approved on his visitation list.
2. **Online:** Money can be placed on the offender account online at [www.commissarydeposit.com](http://www.commissarydeposit.com)
3. **Facility Kiosk:** Money can be placed on the offender account during visitation hours. The facility kiosk accepts debit and credit cards only.

***Never send cash or a personal check through the mail to an offender because it will be returned.***

***How do I send a care package to my loved one in your facility?***

Offenders are provided all items necessary to live at our facility. However those wishing to send care packages may purchase a monthly property package or quarterly food package through Access Securepak.

Access Securepak Ordering Information

Online: [sumtercountypackages.com](http://sumtercountypackages.com)

Phone: (855) 768-0785

Mail: Access Securepak  
10880 Linpage Place  
St. Louis, MO 63132

***How can I get an offender moved closer to me or farther away from my community?***

If you are attempting to have the offender moved closer to you, you should have the offender make the request to his counselor in the prison. If you are trying to have the offender moved farther away, you should contact the Office of Ombudsman and Family Advocacy at 478- 992-5358.

***What should I do if I encounter offenders out in the community on a work detail?***

Absolutely nothing, except stay away from them. Personal conversation and/or being alone with an offender is strongly discouraged. Other actions, to include providing personal transportation to an offender, physical contact, conducting business or personal transactions or providing any item that can be considered a weapon or contraband (i.e. cell phone, smoking items, drugs, pornographic magazines, money, food or drinks) are actions that can result in YOUR arrest.

### **How do I send mail?**

Please be advised effective Thursday, October 1, 2020 all pictures, greeting cards, and letters received at this facility will be sent electronically over an authorized network through a kiosk, "**Offender receipt of Mail**". We will continue to use the same guidelines set in place concerning Offender Mail. All legal mail will be delivered to the Offender as described in the policy.

### **Offender Phone Service**

There are three ways to setup phone services for an offender which are:

1. Contact Bealls Communication at 1-877-523-2557 or 1-877-998-5678.
2. Online at [www.inmatesales.com](http://www.inmatesales.com)
3. Kiosk machine at Sumter County Correctional Institute located at front entrance.

Call time can be added to one (1) phone number or to the offender's pin.

For all questions and concerns regarding offender phone service contact Bealls Communication at one of the numbers listed above.

### **Prison Rape Elimination Act (PREA)**

Sumter County Correctional Institution has a zero tolerance policy towards ALL forms of sexual abuse and sexual harassment at our facility. This includes offender on offender sexual abuse or harassment as well as employee on offender sexual abuse or harassment.

Any information regarding sexual abuse or harassment of an offender can be reported via the sources below:

Ombudsman's Office at 478-992-5358

Or in writing to

State Board of Pardons and Paroles, Office of Victim Services  
2 MLK, Jr. Drive, SE, Suite 458, East Tower  
Atlanta, Georgia 30334

In addition, offenders themselves may make reports of sexual abuse or sexual harassment through confidential phone calls to the PREA hotline at 1-888-992-7849, thru reporting it to any staff member at the facility, thru written note to any staff member, thru their counselor or

through a third party. Third parties can also make reports of sexual abuse or harassment on behalf of the offenders. NOTE: Any report can be made anonymously.

Any allegations of sexual abuse or harassment will be thoroughly investigated by SCCI. Any substantiated allegations will be investigated by Sumter County Sheriff's Department. Further information on the PREA policy can be found on the GDC Public Website.